

# UnitedHealthcare Global Expatriate Insurance Claim Form

Return this form with a copy of the bill(s) or receipt(s) via mail, fax, or email.

Claim Type(s):  Medical  Dental  Vision  Pharmacy/Rx

**Website:**

Submit Claims online at [www.myuhc.com](http://www.myuhc.com)

**Mobile:**

Submit claims via the Health4Me app on your smartphone

**Address:**

UnitedHealthcare Global  
PO Box 740111  
Atlanta, GA 30374-0111

**Fax:**

+1.877.370.4150

**Direct Dial Fax:**

+1.813.870.0796

Please complete all sections of this claim form. Claims may be delayed if all sections of this form are not completed. However, this does not guarantee that additional information will not be requested from you to process the claim. You will be notified should additional information be required.

**In order to be considered for payment:**

**International:** Filing deadline is 365 days from the date of service.

**U.S.:** Please refer to your Certificate of Coverage document in [www.myuhc.com](http://www.myuhc.com).

**Please complete a new and separate claim form for:**

- Each patient
- Each currency type
- Each inpatient hospital stay
- Each different healthcare provider (unless multiple invoices with provider information are attached)

**Questions? Call Customer Care: +1.877.844.0280 OR +1.763.274.7362** (Reverse charges accepted).

UnitedHealthcare Global will accept calls from a relay service for the hearing impaired.

## Section 1 – Patient Information

Member ID

Group number

Name (Last, First, MI) \_\_\_\_\_ Date of Birth  /  /  (mm/dd/yyyy)

Gender:  Male  Female

Relationship to Subscriber/Policyholder:  Subscriber/Policyholder  Spouse/Partner  Child  Other Dependent

Phone # \_\_\_\_\_ Email address \_\_\_\_\_

Street \_\_\_\_\_ Town/city \_\_\_\_\_

Region/State \_\_\_\_\_ Country \_\_\_\_\_ Postal Code \_\_\_\_\_

Is the patient covered under another insurance health plan?  Yes  No If Yes: Name address and phone number of other insurance carrier: \_\_\_\_\_

Reimburse:  Member  Provider  Other If Other selected, please provide name \_\_\_\_\_

If reimbursement is to provider or other, please provide your signature here \_\_\_\_\_

## Section 2 – Member Reimbursement Options

(In order to save you time, you may access [www.myuhc.com](http://www.myuhc.com) to verify and securely update your banking and currency preference.)

**Note: If no selection is made, reimbursement will be via a U.S. dollar check.**

Use previously provided banking details  Payment by check  Electronic funds transfer payment

\*Please check current payment preference on file prior to selection

Bank Name \_\_\_\_\_ Account Name/Payee \_\_\_\_\_

Bank Branch Address \_\_\_\_\_

SWIFT/BIC Code \_\_\_\_\_ IBAN \_\_\_\_\_

Beneficiary bank routing/Sort code \_\_\_\_\_ Account Number \_\_\_\_\_

Would you like to keep the banking details above on file for future reimbursements?  Yes  No

## Section 3 – Claim Information

Provider/facility name \_\_\_\_\_

Provider/facility full address \_\_\_\_\_

Where did the treatment take place? City \_\_\_\_\_ Country \_\_\_\_\_

### Section 3 – Claim Information (cont.)

Type of Treatment	Description of Illness	Date of Service (mm/dd/yy)	Amount billed	Currency

Are the services provided related to an accident?  Yes  No

(mm/dd/yyyy)

Type of Accident:  Work  Auto  Other \_\_\_\_\_

Date of accident

/  /

I authorize my physician to release medical information and records necessary to process this claim.

(mm/dd/yyyy)

Signature \_\_\_\_\_

Date

/  /

Patient Signature (or Legal Representative)

### Section 4 – To Be Completed by Treating Physician for Any Services Listed Below

Type of care:  Inpatient Admission  Outpatient surgery  Diagnostic Testing  Home Health Care

Injectable Medications  Radiation Therapy  Chemotherapy  Outpatient Therapy

Complete Applicable Information Below (Please Print)

(mm/dd/yyyy)

Diagnosis \_\_\_\_\_

Date symptoms first started

/  /

Physical Evaluation \_\_\_\_\_

Physician's Orders or Prescription \_\_\_\_\_

Diagnostic Test Results \_\_\_\_\_

Prior History Treatment \_\_\_\_\_

Co-morbid Conditions \_\_\_\_\_

Physician's notes/Comments \_\_\_\_\_

Physician Name (please print) \_\_\_\_\_

Medical Profession \_\_\_\_\_

Phone number (with country code) \_\_\_\_\_

E-mail \_\_\_\_\_

Physician's Full Address \_\_\_\_\_

Country \_\_\_\_\_

Signature of Treating Physician \_\_\_\_\_

Date

/  /

(mm/dd/yyyy)

By signing below, I am stating that the information above is correct. Any person who knowingly files a statement of claim containing any misrepresentation or any false, incomplete or misleading information, may be guilty of a criminal act punishable under law and may be subject to civil penalties.

Signature \_\_\_\_\_

Print Name \_\_\_\_\_

Member/Legal Guardian

Signature of Minor Member or Member's Representative

Relationship to Member \_\_\_\_\_

Date

/  /

(mm/dd/yyyy)

Please maintain a copy of this document for your records.