Guide to The Work Number

Automated income and employment verifications from The Work Number® database



The Work Number from Equifax privately and quickly provides automated income and employment verifications 24 hours a day, 7 days a week to help keep your life moving! No more searching for paystubs!

What can theworknumber.com do for me?

Get an Employment Data Report (EDR):

A report required by the Fair Credit Reporting Act (FCRA) so you can see your personal information and who requested it. We want you to be able to see this report so here's how:



↑ 866-604-6570 ↑ EDR Request Line



www.theworknumber.com, login and click on "Employment Data Report"

Get a Salary Key:

If someone asks you, like a verifier, to give them a Salary Key, click the web link below. This will not happen very much – actually less than 1% of the time in most cases.



www.theworknumber.com, login and click on "Salary Key"

Ask for Data Dispute Assistance:

If you notice something inaccurate on your Employment Data Report (EDR) call The Work Number Employee Service Center for assistance:



866-222-5880 M-F 8:00 am - 8:00 pm (ET)



TTY- hearing impaired: 800-424-0253

If an Organization Needs Help:

(including mortgage lenders, property leasing, financial institutions, a government agency, etc.)



www.theworknumber.com



800-367-5690 M-F 8:00 am - 8:00 pm (ET)



member@equifax.com



How do I login to The Work Number?

- 1. Start by going to www.theworknumber.com
- 2. Select "Log In", "View My Data", and follow the simple prompts, the Employer Code
- 19979 (California Times)
 - If this is your first time pick "Register Now"
 - If a retuning user enter your username and password you set up
- 3. The screen prompts will walk you through all the steps to help verify your identity and keep your account private while offering helpful messages if you have problems

If you need additional help, please email catimesbenefits@caltimes.com

