UnitedHealthcare\*

**Expatriate Insurance Choice Plus Plan 1968A** 

Coverage Period: 01/01/2024 – 12/31/2024

Coverage for: Family | Plan Type: PPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-877-844-0280 or visit welcometouhc.com. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <u>www.healthcare.gov/sbc-glossary/</u> or call 1-866-487-2365 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	International: \$0  Network: \$1,000 Individual / \$3,000 Family Out-of-Network: \$2,000 Individual / \$6,000 Family Per calendar year.	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. Preventive care and categories with a copay are covered before you meet your deductible.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>www.healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	International: \$2,000 Individual / \$6,000 Family Network: \$2,000 Individual / \$6,000 Family Out-of-Network: \$3,000 Individual / \$9,000 Family Per calendar year.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	<u>Premiums</u> , <u>balance-billing</u> charges, health care this <u>plan</u> doesn't cover and penalties for failure to obtain <u>preauthorization</u> for services.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit.</u>
Will you pay less if you use a <u>network provider</u> ?	Yes. See <u>myuhc.com</u> or call <b>1-877-844-0280</b> for a list of <u>network providers</u> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without a referral.



All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

				What You Will Pay		
	Common Medical Event	Services You May Need	International Provider	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	If you visit a	Primary care visit to treat an injury or illness	No Charge	\$20 <u>copay</u> per visit, <u>deductible</u> does not apply.	30% coinsurance	Virtual visits - No Charge by a Designated Virtual  Network Provider.  No virtual coverage out-of-network  If you receive services in addition to office visit, additional copays, deductibles or coinsurance may apply e.g. surgery.
health care	provider's office	<u>Specialist</u> visit	No Charge	\$40 <u>copay</u> per visit, <u>deductible</u> does not apply.	30% coinsurance	If you receive services in addition to office visit, additional <u>copay</u> s, <u>deductibles</u> or <u>coinsurance</u> may apply e.g. surgery.
		Preventive care/screening/immunization	No Charge	No Charge	30% coinsurance	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.
	If you have a test	Diagnostic test (x-ray, blood work)	No Charge	No Charge	30% coinsurance	<u>Preauthorization</u> is required for U.S. out-of- <u>network</u> benefits for certain services or a \$1,000 penalty applies.
	If you have a test	Imaging (CT/PET scans, MRIs)	10% <u>coinsurance,</u> <u>deductible</u> does not apply.	10% <u>coinsurance</u>	30% coinsurance	Preauthorization is required for U.S. out-of-network benefits or a \$1,000 penalty applies.

<sup>\*</sup> For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>welcometouhc.com</u>.

			What You Will Pay			
Common Medical Event	Services You May Need	International Provider	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
If you need drugs to treat your illness or condition  More information about prescription drug coverage is available at welcometouhc.com	Tier 1 – Your Lowest Cost Option	Retail: 10% <u>coinsurance,</u> <u>deductible</u> does not apply. Mail-Order: Not Covered	Retail: \$20 <u>copay,</u> <u>deductible</u> does not apply. Mail-Order: \$50 <u>copay,</u> <u>deductible</u> does not apply.	Retail: 20% <u>coinsurance,</u> <u>deductible</u> does not apply.	Provider means pharmacy for purposes of this section. Retail: Up to a 31 day supply. Mail-Order*: Up to a 90 day supply. *or Preferred 90 Day Retail Network Pharmacy You may need to obtain certain drugs, including	
	Tier 2 – Your Mid- Range Cost Option	Retail: 10% <u>coinsurance,</u> <u>deductible</u> does not apply. Mail-Order: Not Covered	Retail: \$40 <u>copay,</u> <u>deductible</u> does not apply. Mail-Order: \$100 <u>copay,</u> <u>deductible</u> does not apply.	Retail: 20% <u>coinsurance,</u> <u>deductible</u> does not apply.	certain specialty drugs, from a pharmacy designated by us. Certain drugs may have a preauthorization requirement or may result in a higher cost. If you use an out-of-network pharmacy (including a mail order pharmacy), you may be responsible for any amount over the allowed amount. Certain preventive medications (including certain	
	Tier 3 – Your Mid- Range Cost Option	Retail: 10% <u>coinsurance,</u> <u>deductible</u> does not apply. Mail-Order: Not Covered	Retail: \$75 <u>copay,</u> <u>deductible</u> does not apply. Mail-Order: \$187.50 <u>copay,</u> <u>deductible</u> does not apply.	Retail: 20% <u>coinsurance,</u> <u>deductible</u> does not apply.	contraceptives) and the List of Zero Cost Share Medications are covered at No Charge.  See the website listed for information on drugs covered by your <u>plan</u> . Not all drugs are covered. You may be required to use a lower-cost drug(s) prior to benefits under your policy being available to certain prescribed drugs.	
	Tier 4 – Your Highest Cost Option	Not Applicable	Not Applicable	Not Applicable		
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	10% <u>coinsurance,</u> <u>deductible</u> does not apply.	10% <u>coinsurance</u>	30% <u>coinsurance</u>	Preauthorization is required for U.S. out-of-network benefits for certain services or a \$1,000 penalty applies.	
	Physician/surgeon fees	10% <u>coinsurance,</u> <u>deductible</u> does not apply.	10% <u>coinsurance</u>	30% coinsurance	None	

<sup>\*</sup> For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>welcometouhc.com</u>.

		What You Will Pay				
Common Medical Event	Services You May Need	International Provider	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Emergency room care	No Charge	\$200 <u>copay</u> per visit, <u>deductible</u> does not apply.	\$200 <u>copay</u> per visit, <u>deductible</u> does not apply.	None	
If you need immediate medical attention	Emergency medical transportation	10% <u>coinsurance,</u> <u>deductible</u> does not apply.	10% <u>coinsurance</u>	*10% <u>coinsurance</u>	* <u>Network deductible</u> applies	
	<u>Urgent care</u>	No Charge	\$50 <u>copay</u> per visit, <u>deductible</u> does not apply.	30% coinsurance	If you receive services in addition to <u>Urgent care</u> visit, additional <u>copays</u> , <u>deductibles</u> , or <u>coinsurance</u> may apply e.g. surgery.	
If you have a	Facility fee (e.g., hospital room)	10% <u>coinsurance,</u> <u>deductible</u> does not apply.	10% <u>coinsurance</u>	30% coinsurance	Preauthorization is required for U.S. out-of-network benefits or a \$1,000 penalty applies.	
hospital stay	Physician/surgeon fees	10% <u>coinsurance,</u> <u>deductible</u> does not apply.	10% <u>coinsurance</u>	30% coinsurance	None	
If you need mental health, behavioral health, or substance abuse services	Outpatient services	No Charge	\$20 <u>copay</u> per visit, <u>deductible</u> does not apply.	30% <u>coinsurance</u>	Network Partial hospitalization/intensive outpatient treatment: 10% coinsurance Preauthorization is required for U.S. out-of-network benefits for certain services or a \$1,000 penalty applies. See your policy or plan document for additional information about EAP benefits.	
	Inpatient services	10% <u>coinsurance,</u> <u>deductible</u> does not apply.	10% <u>coinsurance</u>	30% <u>coinsurance</u>	Preauthorization is required for U.S. out-of-network benefits or a \$1,000 penalty applies. See your policy or plan document for additional information about EAP benefits.	
	Office visits	No Charge	No Charge	30% coinsurance		

<sup>\*</sup> For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>welcometouhc.com</u>.

	Services You May Need	What You Will Pay				
Common Medical Event		International Provider	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
If you are pregnant	Childbirth/delivery professional services	10% <u>coinsurance,</u> <u>deductible</u> does not apply.	10% <u>coinsurance</u>	30% coinsurance	Cost sharing does not apply for preventive services.  Depending on the type of service a copayment, coinsurance or deductible may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound.)	
	Childbirth/delivery facility services	10% <u>coinsurance,</u> <u>deductible</u> does not apply.	10% <u>coinsurance</u>	30% coinsurance	Inpatient preauthorization applies out-of-network if stay exceeds 48 hours (C-Section: 96 hours) or a \$1,000 penalty applies.	
If you need help	Home health care	10% <u>coinsurance,</u> <u>deductible</u> does not apply.	10% coinsurance	30% coinsurance	Limited to 120 visits per calendar year.  Preauthorization is required for U.S. out-of-network benefits or a \$1,000 penalty applies.	
	Rehabilitation services	No Charge	\$20 <u>copay</u> per visit, <u>deductible</u> does not apply.	30% coinsurance	Limits per calendar year: Physical, Speech, Occupational, Pulmonary: 20 visits each; Cardiac: 36 visits. No limits apply for treatment of Autism Spectrum Disorder Services.	
	Habilitative services	No Charge	\$20 <u>copay</u> per visit, <u>deductible</u> does not apply.	30% coinsurance	Services are provided under and limits are combined with Rehabilitation Services above. No limits apply for treatment of Autism Spectrum Disorder Services.	
recovering or have other special health needs	Skilled nursing care	10% <u>coinsurance,</u> <u>deductible</u> does not apply.	10% coinsurance	30% coinsurance	Skilled Nursing is limited to 120 days per calendar year. Preauthorization is required for U.S. out-of-network benefits or a \$1,000 penalty applies.	
	Durable medical equipment	10% <u>coinsurance,</u> <u>deductible</u> does not apply.	10% <u>coinsurance</u>	30% coinsurance	Covers 1 per type of DME (including repair/replacement) every 3 years.  Preauthorization is required for U.S. out-of-network benefits for DME over \$1,000 or no coverage.	
	Hospice services	10% <u>coinsurance,</u> <u>deductible</u> does not apply.	10% <u>coinsurance</u>	30% <u>coinsurance</u>	Preauthorization is required for U.S. out-of-network benefits before admission for an Inpatient Stay in a hospice facility or a \$1,000 penalty applies.	

<sup>\*</sup> For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>welcometouhc.com</u>.

		What You Will Pay				
Common Medical Event	Services You May Need	International Provider	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Children's eye exam	No Charge	\$20 <u>copay</u> per visit, <u>deductible</u> does not apply.	30% coinsurance	Limited to 1 exam every 12 months.	
If your child needs dental or eye care	Children's glasses	No Charge	No Charge	No Charge	Limited to a maximum reimbursement of \$100 every 12 months.	
	Children's dental check- up	Not Covered	Not Covered	Not Covered	No coverage for Children's Dental check-up.	

### **Excluded Services & Other Covered Services:**

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- Cosmetic surgery
- Dental care

- Infertility treatment
- Long-term care

- Private duty nursing
- Routine foot care Except as covered for Diabetes

# Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.)

- Acupuncture 25 visits per calendar year
- Bariatric surgery
- Chiropractic (Manipulative care) 20 visits per calendar year
- Glasses
- Hearing aids \$5,000 per calendar year
- Non-emergency care when travelling outside the U.S.
- Routine eye care (adult) 1 exam per 12 months
- Weight loss programs Real Appeal

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Managed Health Care California Help Center, 980 9th Street Suite #500, Sacramento, CA 95814-4275 at 1-888-466-2219 or <a href="https://www.dmhc.ca.gov">www.dmhc.ca.gov</a>, or Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or. Other coverage options may be available to you too, including buying individual insurance coverage through the <a href="https://www.dmkc.ca.gov">Health Insurance Marketplace</a>. For more information about the <a href="https://www.dmkc.ca.gov">Marketplace</a>, visit <a href="https://www.dmkc.ca.gov">www.dmkc.ca.gov</a>, or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: the Member Service number listed on the back of your ID card or <u>myuhc.com</u> or the Employee Benefits Security Administration at 1-866-444-3272 or <u>dol.gov/ebsa/healthreform</u>.

Additionally, a consumer assistance program may help you file your appeal. Contact Department of Managed Health Care California Help Center, 980 9th Street Suite #500, Sacramento, CA 95814-4275 at 1-888-466-2219 or <a href="https://www.dmhc.ca.gov">www.dmhc.ca.gov</a>.

### Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

## Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

## **Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 1-877-844-0280.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-877-844-0280.

Chinese (中文): 如果需要中文的帮助,请拨打这个号码 1-877-844-0280.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-877-844-0280.

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

<sup>\*</sup> For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>welcometouhc.com</u>.

# **About these Coverage Examples:**



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby (9 months of in-network pre-natal care hospital delivery)	e and a	Managing Joe's type 2 Diab (a year of routine in- <u>network</u> care of controlled condition)		Mia's Simple Fracture (in- <u>network</u> emergency room visit and follow up care)	
<ul> <li>The plan's overall deductible</li> <li>Specialist copay</li> <li>Hospital (facility) coinsurance</li> <li>Other coinsurance</li> <li>10%</li> </ul>		■ <u>Specialist copay</u> \$40 ■ Hospital (facility) <u>coinsurance</u> 10%		<ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li><u>Specialist copay</u></li> <li>Hospital (facility) <u>coinsurance</u></li> <li>Other <u>coinsurance</u></li> </ul>	\$1,000 \$40 10% 10%
This EXAMPLE event includes services  Specialist office visits (pre-natal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood with Specialist visit (anesthesia)		This EXAMPLE event includes services like:  Primary care physician office visits (including disease education)  Diagnostic tests (blood work)  Prescription drugs  Durable medical equipment (glucose meter)		This EXAMPLE event includes services like:  Emergency room care (including medical supplies)  Diagnostic test (x-ray)  Durable medical equipment (crutches)  Rehabilitation services (physical therapy)	
Total Example Cost	\$12,700	Total Example Cost	\$5,600	Total Example Cost	\$2,800
In this example, Peg would pay:  Cost Sharing		In this example, Joe would pay:  Cost Sharing		In this example, Mia would pay:  Cost Sharing	
Deductibles	\$1,000	Deductibles	\$150	Deductibles	\$1,000
Copayments	\$10	Copayments			\$300
Coinsurance	\$900	Coinsurance \$6		Coinsurance	\$20
What isn't covered		What isn't covered		What isn't covered	
Limits or exclusions	\$60	Limits or exclusions		Limits or exclusions	\$0
The total Peg would pay is	\$1,970	The total Joe would pay is	\$1,350	The total Mia would pay is	\$1,320

We do not treat members differently because of sex, age, race, color, disability or national origin.

If you think you were treated unfairly because of your sex, age, race, color, disability or national origin, you can send a complaint to the Civil Rights Coordinator.

Online: UHC Civil Rights@uhc.com

Mail: Civil Rights Coordinator. UnitedHealthcare Civil Rights Grievance. P.O. Box 30608 Salt Lake City, UTAH 84130

You must send the complaint within 60 days of when you found out about it. A decision will be sent to you within 30 days. If you disagree with the decision, you have 15 days to ask us to look at it again.

If you need help with your complaint, please call the toll-free number listed within this Summary of Benefits and Coverage (SBC), TTY 711, Monday through Friday, 8 a.m. to 8 p.m.

You can also file a complaint with the U.S. Dept. of Health and Human Services.

Online: https://ocrportal.hhs.gov/ocr/portal/lobby.jsf

Complaint forms are available at <a href="http://www.hhs.gov/ocr/office/file/index.html">http://www.hhs.gov/ocr/office/file/index.html</a>.

**Phone:** Toll-free 1-800-368-1019, 800-537-7697 (TDD)

Mail: U.S. Dept. of Health and Human Services. 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201

We provide free services to help you communicate with us. Such as, letters in other languages or large print. Or, you can ask for an interpreter. To ask for help, please call the number contained within this Summary of Benefits and Coverage (SBC), TTY 711, Monday through Friday, 8 a.m. to 8 p.m.

ATENCIÓN: Si habla **español (Spanish)**, hay servicios de asistencia de idiomas, sin cargo, a su disposición. Llame al número gratuito que aparece en este Resumen de Beneficios y Cobertura (Summary of Benefits and Coverage, SBC).

請注意:如果您說中文 (Chinese),我們免費為您提供語言協助服務。請撥打本福利和承保摘要(Summary of Benefits and Coverage, SBC) 內所列的免付費電話號碼。

XIN LƯU Ý: Nếu quý vị nói tiếng **Việt (Vietnamese)**, quý vị sẽ được cung cấp dịch vụ trợ giúp về ngôn ngữ miễn phí. Vui lòng gọi số điện thoại miễn phí ghi trong bản Tóm lược về quyền lợi và đài thọ bảo hiểm (Summary of Benefits and Coverage, SBC) này.

알림: 한국어(Korean)를 사용하시는 경우 언어 지원 서비스를 무료로 이용하실 수 있습니다. 본 혜택 및 보장 요약서(Summary of Benefits and Coverage, SBC)에 기재된 무료전화번호로 전화하십시오.

PAUNAWA: Kung nagsasalita ka ng **Tagalog** (**Tagalog**), may makukuha kang mga libreng serbisyo ng tulong sa wika. Pakitawagan ang toll-free na numerong nakalista sa Buod na ito ng Mga Benepisyo at Saklaw (Summary of Benefits and Coverage o SBC).

ВНИМАНИЕ: бесплатные услуги перевода доступны для людей, чей родной язык является русском (Russian). Позвоните по бесплатному номеру телефона, указанному в данном «Обзоре льгот и покрытия» (Summary of Benefits and Coverage, SBC).

تنبيه: إذا كنت تتحدت العربية (Arabic)، فإن خدمات المساعدة اللغوية المجانية متاحة لك. يُرجى الاتصال برقم الهاتف المجاني المدرج بداخل مخلص المزايا والتغطية (Summary of Benefits and Coverage، SBC) هذا.

ATANSYON: Si w pale **Kreyòl ayisyen (Haitian Creole)**, ou kapab benefisye sèvis ki gratis pou ede w nan lang pa w. Tanpri rele nimewo gratis ki nan Rezime avantaj ak pwoteksyon sa a (Summary of Benefits and Coverage, SBC).

ATTENTION : Si vous parlez **français (French)**, des services d'aide linguistique vous sont proposés gratuitement. Veuillez appeler le numéro sans frais figurant dans ce Sommaire des prestations et de la couverture (Summary of Benefits and Coverage, SBC).

UWAGA: Jeżeli mówisz po **polsku (Polish)**, udostępniliśmy darmowe usługi tłumacza. Prosimy zadzwonić pod bezpłatny numer podany w niniejszym Zestawieniu świadczeń i refundacji (Summary of Benefits and Coverage, SBC).

ATENÇÃO: Se você fala **português** (**Portuguese**), contate o serviço de assistência de idiomas gratuito. Ligue para o número gratuito listado neste Resumo de Beneficios e Cobertura (Summary of Benefits and Coverage - SBC).

ATTENZIONE: in caso la lingua parlata sia l'italiano (Italian), sono disponibili servizi di assistenza linguistica gratuiti. Chiamate il numero verde indicato all'interno di questo Sommario dei Benefit e della Copertura (Summary of Benefits and Coverage, SBC).

ACHTUNG: Falls Sie **Deutsch (German)** sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Bitte rufen Sie die in dieser Zusammenfassung der Leistungen und Kostenübernahmen (Summary of Benefits and Coverage, SBC) angegebene gebührenfreie Rufnummer an.

注意事項:日本語 (Japanese) を話される場合、無料の言語支援サービスをご利用いただけます。本「保障および給付の概要」(Summary of Benefits and Coverage, SBC) に記載されているフリーダイヤルにてお電話ください。

توجه: اگر زیان شما فارسی (Farsi) است، خدمات امداد زیانی به طور رایگان در اختیار شما می باشد. لطفاً با شماره تلفن رایگان ذکر شده در این خلاصه مزایا و پوشش (Summary of Benefits and Coverage، SBC) تماس بگیرید.

ध्यान दें: यदि आप **हिंदी (Hindi)** बोलते हैं, आपको भाषा सहायता सेबाएं, नि:शुल्क उपलब्ध हैं। लाभ और कवरेज (Summary of Benefits and Coverage, SBC) के इस सारांश के भीतर सूचीबद्ध टोल फ्री नंबर पर कॉल करें।

CEEB TOOM: Yog koj hais Lus **Hmoob (Hmong)**, muaj kev pab txhais lus pub dawb rau koj. Thov hu rau tus xov tooj hu dawb teev muaj nyob ntawm Tsab Ntawv Nthuav Qhia Cov Txiaj Ntsim Zoo thiab Kev Kam Them Nqi (Summary of Benefits and Coverage, SBC) no.

ចំណាប់អារម្មណ៍: បើសិនអ្នកនិយាយ**កាសាខ្មែរ (Khmer)** សេវាជំនួយកាសាដោយឥតគិតថ្លៃ គឺមានសំរាប់អ្នក។ សូមទូរស័ព្ទទៅលេខឥតចេញថ្លៃ ដែលមានកត់នៅក្នុង សេចក្តីសង្ខេបអត្ថប្រយោជន៍ និងការ៉ាបង់រង (Summary of Benefits and Coverage, SBC) នេះ។

PAKDAAR: Nu saritaem ti Ilocano (Ilocano), ti serbisyo para ti baddang ti lengguahe nga awanan bayadna, ket sidadaan para kenyam. Maidawat nga awagan ti awan bayad na nu tawagan nga numero nga nakalista iti uneg na daytoy nga Dagup dagiti Benipisyo ken Pannakasakup (Summary of Benefits and Coverage, SBC).

DÍÍ BAA'ÁKONÍNÍZIN: **Diné (Navajo)** bizaad bee yániłti'go, saad bee áka'anída'awo'ígií, t'áá jíík'eh, bee ná'ahóót'i'. T'áá shoodí Naaltsoos Bee 'Aa'áhayání dóó Bee 'Ak'é'asti' Bee Baa Hane'í (Summary of Benefits and Coverage, SBC) biyi' t'áá jíík'ehgo béésh bee hane'í biká'ígií bee hodíilnih.

OGOW: Haddii aad ku hadasho **Soomaali (Somali)**, adeegyada taageerada luqadda, oo bilaash ah, ayaad heli kartaa. Fadlan wac lambarka bilaashka ah ee ku yaalla Soo-koobitaanka Dheefaha iyo Caymiska (Summary of Benefits and Coverage, SBC).



### **English**

**IMPORTANT**: You can get an interpreter at no cost to talk to your doctor or health insurance company. To get an interpreter or to ask about written information in your language, first call your insurance company's phone number at 1-800-842-2656.

Someone who speaks your language can help you. If you need more help, call the Department of Insurance Hotline at 1-800-927-4357.

### **Español**

**IMPORTANTE**: Puede obtener la ayuda de un intérprete sin costo alguno para hablar con su médico o con su compañía de seguros. Para obtener la ayuda de un intérprete o preguntar sobre información escrita en español, primero llame al número de teléfono de su compañía de seguros al 1-800-842-2656.

Alguien que habla español puede ayudarle. Si necesita ayuda adicional, llame a la línea directa del Departamento de seguros al 1-800-927-4357. (Spanish)

# 中文

重要事項:您與您的醫生或醫療保險公司交談時,可獲得免費口譯服務。如欲請翻譯員提供口譯,或欲查詢中文書面資料, 請先致電您的保險 公司,電話號碼 1-800-842-2656 說中文人士將為您提供協助。如需更多協助,請致電保險部熱線 1-800-927-4357(Chinese)

PCA394497-001

XIN LƯU Ý: Nếu quý vị nói tiếng **Việt (Vietnamese)**, quý vị sẽ được cung cấp dịch vụ trợ giúp về ngôn ngữ miễn phí. Vui lòng gọi số điện thoại miễn phí ở mặt sau thẻ hội viên của quý vị.

알림: 한국어(Korean)를 사용하시는 경우 언어 지원 서비스를 무료로 이용하실 수 있습니다. 귀하의 신분증 카드에 기재된 무료 회원 전화번호로 문의하십시오.

PAUNAWA: Kung nagsasalita ka ng **Tagalog (Tagalog)**, may makukuha kang mga libreng serbisyo ng tulong sa wika. Pakitawagan ang toll-free na numero ng telepono na nasa iyong identification card.

ВНИМАНИЕ: бесплатные услуги перевода доступны для людей, чей родной язык является **русским (Russian)**. Позвоните по бесплатному номеру телефона, указанному на вашей идентификационной карте.

تنبيه: إذا كنت تتحدث العربية (Arabic)، فإن خدمات المساعدة اللغوية المجانية متاحة لك. الرجاء الاتصال على رقم الهاتف المجاني الموجود على معرّف العضوية.

注意事項:日本語(Japanese)を話される場合、無料の言語支援サービスをご利用いただけます。健康保険証(ご記載されているフリーダイヤル)にお電話ください。

توجه: اگر زبان شما فارسی (Farsi) است، خدمات امداد زبانی به طور رایگان در اختیار شما می باشد. لطفا با شماره تلفن رایگانی که روی کارت شناسایی شما قید شده نماس بگیرید

ध्यान दें: यदि आप **हिंदी** (Hindi) भाषी हैं तो आपके लिए भाषा सहायता सेवाएं नि:शुल्क उपलब्ध हैं। कृपया अपने पहचान पत्र पर दिए टोल-फ़्री फ़ोन नंबर पर काल करें।

CEEB TOOM: Yog koj hais Lus **Hmoob (Hmong)**, muaj kev pab txhais lus pub dawb rau koj. Thov hu rau tus xov tooj hu deb dawb uas teev muaj nyob rau ntawm koj daim yuaj cim qhia tus kheej.

ចំណាប់អារម្មណ៍: បើសិនអ្នកនិយាយ**ភាសាខ្មែរ (Khmer-Cambodian)** សេវាជំនួយភាសាដោយឥតគិតថ្លៃ គឺមានសំរាប់អ្នក។ សូមទូរស័ព្ទទៅលេខឥតគិតថ្លៃ ដែលមាននៅលើអត្តសញ្ញាណប័ណ្ណរបស់អ្នក។

ՈՒՇԱԴՐՈՒԹՅՈՒՆ՝ Եթե **հայերեն (Armenian)** եք խոսում, անվձար լեզվական օգնության ծառայություններ են հասնում Ձեզ։ Խնդրվում է զանգահարել անվձար հեռախոսահամարով, որը նշվել է Ձեր ձանաչողական քարտի վրա։ ਧਿਆਨ ਦਿਓ: ਜੇ ਤੁਸੀਂ **ਪੰਜਾਬੀ** (Punjabi) ਬੋਲਦੇ ਹੋ, ਤਾਂ ਤੁਹਾਡੇ ਲਈ ਭਾਸ਼ਾ ਸਹਾਇਤਾ ਸੇਵਾਵਾਂ ਬਿਲਕੁਲ ਮੁਫ਼ਤ ਉਪਲਬਧ ਹਨ। ਕਿਰਪਾ ਕਰਕੇ ਆਪਣੇ ਪ**ਛਾ**ਣ-ਪੱਤਰ 'ਤੇ ਦਿੱਤੇ ਗਏ ਟੋਲ ਫ਼੍ਰੀ ਨੰਬਰ 'ਤੇ ਕਾੱਲ ਕਰੋ।

โปรดทราบ: หากคุณพูด**ภาษาไทย (Thai)** มีบริการความช่วยเหลือด้านภาษาให้แก่คุณโดยที่ คุณไม่ต้องเสียค่าใช้จ่ายแต่อย่างใด โปรดโทรศัพท์ถึงหมายเลขโทรฟรีที่อยู่บนบัตรประจำตัวของคุณ